

# WISE CUSTOMER PROCESS

Contact Miguel  
Quinones with  
the VI Energy  
Office

Customer  
completes a  
USVI WISE  
application and  
submits to  
Nora Barger  
with 12  
months past  
utility data and  
a current bank  
statement/  
bank letter

If application  
meets the  
basic  
requirements,  
energy  
assessment is  
scheduled with  
Quality Electric  
Supply

From the  
energy  
assessment,  
energy  
efficiency  
improvements  
will be  
recommended  
to reach at  
least 15%  
estimated  
energy savings

Customer  
contracts with  
installation  
contractor  
within 30 days  
of assessment  
to move  
forward with  
work; cost of  
assessment is  
rebated  
through the  
program

Energy  
efficiency  
improvements  
installed

Installation  
approval  
completed;  
verification  
devices  
installed

Customer  
receives 40%  
grant for the  
cost of the  
improvement  
work

## PROGRAM INCENTIVES:

- Grant for 40% of project costs up to \$80,000
- Energy assessment cost subsidized if customer commits to project within 30 days

## PROGRAM ELIGIBILITY:

- Business with electric usage of 30,000 kwhs per month or less
- Ability to improve energy consumption by at least 15%

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